



VILLAGE OF
Mundelein **INSIDER**
 Incorporated in 1909

WINTER 2014

INSIDE
 THIS EDITION

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Expanded 4 Page Section—
 Village of Mundelein
 Year in Review

Message From the Mayor

As the year winds down, we should now reflect on our accomplishments and look forward to what's ahead for the Village of Mundelein in the New Year.

2014 was a great year for us. One of Mundelein's top accomplishments was the completion of our Village Hall ahead of schedule and under budget. Using savings, anticipated TIF revenue, and through a unique private/public partnership with a top floor tenant, we completed this project without raising taxes. This new facility will enable our professional staff to serve our community well for generations to come. Additionally, the new Village Hall puts Mundelein in a better position to attract other private investment to the Downtown.

Another notable accomplishment was the launch of our new Mundelein branding campaign. After much research, study and community input, our branding promise is that, "Mundelein will be central Lake County's premier location for entrepreneurs and known as a welcoming community." Our tag line is, "Start here. Star here." And our new logo, appropriately, is a well designed multi-colored star. I'm excited about this because, with over 700 total businesses in town, our village can well deliver on our brand promise. We have a great central location within Lake County, our schools are wonderful, and our water and sewer infrastructure are second to none. I would argue that Mundelein delivers more bang for the buck than any village in Lake County. The future is very bright for our community.

Your Village Board of Trustees and Village Staff will be very busy this next year. As central Lake County's premier location for entrepreneurs, we will continue to deliver on that branding promise through a new Comprehensive Business Incentive Program designed for businesses of all sizes in 2015. Also, two high-end apartment buildings and a new bank branch will open. Our downtown property redevelopment efforts will continue and, most notably, the long-awaited Hawley Street rehabilitation project will get under way by this summer.



Mobile Application -- If you have not already done so, please download the Village of Mundelein's custom designed Mobile App. Simply go to the Play Store or Apple Store and type in "Village of Mundelein." The App is free and it will connect you to everything Mundelein has to offer—dining, bill paying, shopping local, service requests, Board of Trustees and more.

On behalf of the Board of Trustees, Village Administrator and staff, I wish everyone a wonderful holiday season and a New Year filled with much promise.

Steve Lentz
 Mayor of Mundelein

Village of Mundelein

GOVERNOR'S
 HOMETOWN
 AWARD WINNER

TOP 100 SAFEST
 CITIES IN AMERICA—
 RANKED 52

RECIPIENT NEW
 URBANISM CNU
 MERIT AWARD
 FOR MASTER
 REDEVELOPMENT
 IMPLEMENTATION
 PLAN

CALEA ACCREDITED—
 THE GOLD STANDARD
 IN PUBLIC SAFETY
 ACCREDITATION

MUNDELEIN PARKS
 AND RECREATION
 DISTRICT—ILLINOIS
 DISTINGUISHED
 ACCREDITED
 AGENCY

Mundelein Paramedics Perform Miracle Save

Three years ago, Mundelein Paramedics saved the life of a man at St Mary's of the Lake Seminary, and that man—now an ordained priest—recently returned home to Advocate Condell Medical Center to thank those who helped to save his life during a mass of thanksgiving. More than 50 nurses, doctors, paramedics, and other hospital personnel gathered for the mass.

Matthew Marshall was a 23-year-old seminary student on April 7, 2011 when he went to the gym to exercise. Marshall said he felt extremely warm and dizzy during lunch, but he went to the gym anyway, assuming it was just a bug. It wasn't long before he had a massive heart attack at 3:30 p.m.

Mundelein paramedics Steve D'Incognito and Edward Anderson quickly responded and spent 15 minutes using equipment to restore the electrical rhythm in Marshall's heart before transporting him to Advocate Condell.

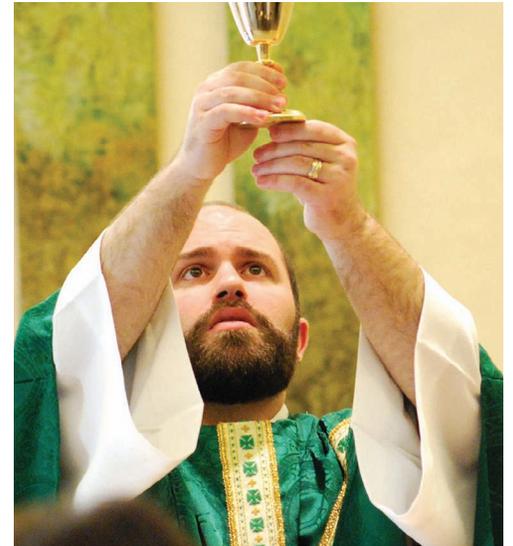
"A lot of things had to go right throughout the process for me to be lucky enough to be alive today," Marshall said. "I just so happened to have a medical professional exercising at the same time as me. Some of the best first responders you could ask for got to me in record time and saved my life on the spot. The prayers and unwavering support by friends and family that helped me find myself. Most people would be lucky to get just one of those. God is indeed kind. If this wasn't a miracle, I don't know what is," Marshall said.

The nomination paperwork needed to officially declare that a miracle happened in Mundelein was recently filed by the seminary and already endorsed by Catholic representatives in America and the Council of Cardinals in Vatican City.

When Marshall returned to Advocate Condell to conduct a mass of thanksgiving to his care team he said, "I pretty much pray non-stop for the well-being of hospital workers

and emergency responders after experiencing first-hand the wonders they do on a daily basis."

Marshall is now a priest in a small community in northern Wisconsin.



Rev. Matthew Marshall

Important Winter Water Tips

With cold winter temperatures, some home water lines and meters may be located in areas susceptible to freezing. To help avoid frozen pipes, follow these tips:

- During extended periods of extreme cold, leave a faucet dripping or just barely running to keep water moving and prevent freezing. Consider placing a bucket under that faucet to capture the water for other household uses.
- Insulate pipes susceptible to freezing temperatures.
- Keep thermostat of vacant properties at 62°F.
- Have the water turned off and flushed out of the service for unoccupied structures.
- Remove outside garden hoses from the spigot and make sure the spigot is off.
- Know where your water shut-off valve is located and keep readily accessible in case of an emergency.

By following these tips, you will be better prepared to avoid the potential problem of freezing water lines.

Mundelein Offers Grant Program to Business Owners to Revitalize Downtown

The Village of Mundelein recently introduced a grant program to assist downtown businesses owners who are interested in investing in their property. Under the plan, qualifying projects would include signs, landscaping, façade improvements, door replacements, and ornamental fencing. The program is open to the owners of private, for-profit businesses within the downtown district. Eligible business owners could receive 50 percent of the project's cost, up to \$25,000, under the proposal. The Village would reimburse business owners once the work is complete. In short, Mundelein's Grant Program was created to incentivize and encourage business and property owners to reinvest in their community.

Mundelein has budgeted \$75,000 for the program in the current fiscal year, ending April 2015. The Village will not put dollars toward roof repairs, parking lot improvements or interior remodeling, among other restrictions. To protect the Village's investment, officials have drafted a timeline that would require recipients who close their business to pay back part of the subsidy. The strictest provision would force owners to repay 75 percent of the grant if their business shuts down in less than a year. The Village Board approved the downtown revitalization grant program at the April 2014 board meeting.

The goal is to funnel money into projects that freshen up properties on a larger scale than routine maintenance. Village Administrator John Lobaito said, "We want to do whatever we can to encourage people to invest in their property. The renovations could generate a buzz that attracts new shoppers and developers who want to do business in Mundelein. We hope to create a sense of place in the downtown."

The renovations could generate a buzz that attracts new shoppers and developers who want to do business in Mundelein, officials say.



Luke's of Mundelein took advantage of the Village's Grant Program and business has been booming since.

These incentives, like the branding campaign, are an unprecedented step for Mundelein.

"We're serious about revitalizing the downtown and we are taking steps to make this happen," Trustee Holly Kim said.

Over the past decade, the Village has poured millions into acquiring old industrial buildings and new infrastructure that officials are counting on to lure private developers and pedestrians. Mundelein also recently announced a plan to consolidate public works buildings downtown to free up the land for more traditional uses.

In addition, the Cardinal Square apartment complex and the new \$10.4 million Village Hall, Mundelein Trustees hope this transit oriented development will become an area of new growth near the Metra station.

The grants could help better align surrounding properties with the feel of the two-story municipal facility.

"We're thinking we're setting the bar high with the appearance of our new Village Hall," Lobaito said.

In an effort to continue to promote Mundelein's new brand, the Public Works and Engineering staff recently installed winter banners throughout the Village. Mundelein is a great place to START and STAR!

THINK MUNDELEIN FIRST THIS HOLIDAY SEASON— EAT. DRINK. BUY LOCAL.

The Village of Mundelein encourages residents to “Think Mundelein First” this holiday season. When Mundelein residents shop locally the sales tax dollars generated are returned to the Village enabling the Village to provide public services including: police, fire, public works, snow removal, waste removal, and other valuable village services.

The Village generated nearly **\$475 million** in retail sales in 2013 representing over **\$8 million dollars** in sales tax revenues. Also, supporting local Mundelein businesses also creates jobs in your community and keeps Mundelein a strong and vibrant place to live. Plus, the more sales tax dollars we collect the less property taxes needed to support our public safety and public works departments. According to Village of Mundelein officials, if just half of Mundelein’s



population spent \$50 each month at Mundelein’s businesses, their purchases would generate more than **\$9 million** per year in sales for area businesses, and nearly **\$200,000 in sales tax revenues** for the Village.

Local businesses take pride in the Village of Mundelein and support

schools, little league sports teams, charitable organizations, and churches. Most of these organizations are dependent upon local businesses for volunteers, charitable donations, goods, and services. By supporting your local businesses you are also supporting other community organizations and charities.

If more people chose to spend money elsewhere, the Village would have to look for alternative sources of income in order to maintain the base level of services provided today.

For a complete listing of all Mundelein businesses click on the link below, and then select the shopping, dining, or service category you’re seeking. <http://biz.mundelein.org/bizonline.html>

Mundelein Fire Department Acquires New Tower Ladder Truck at Substantial Savings

The Mundelein Fire Department recently acquired a new tower ladder truck to replace its current 1995 ladder truck. The MFD’s replacement schedule—used for planning purchases of new fire apparatus, ambulances, and staff vehicles—calls for the replacement of ladder trucks after 20 years of service. The current ladder truck has reached its service life, so Mundelein fire personnel researched options and through careful investigation and negotiation, were able to find a “gently used” ladder truck at a substantial savings over a new vehicle.



Continued on next page

"The estimated cost for a new ladder truck can be anywhere between \$950,000 and \$1.2 million. This type of vehicle purchase is a considerable expenditure against the Village's capital improvement budget, so we wanted to research options to ease this cost and still provide safe and effective vehicles without compromising service to our residents. Mundelein's gently used ladder truck cost \$512,000, a substantial savings to the Village without any compromises," explains Mundelein Fire Chief, Tim Sashko.

The Village's current ladder truck is referred to as a "straight stick" simply meaning the main ladder that extends upward has to be climbed like a 105' home ladder. The Mundelein Fire Department wanted to increase the capabilities and options by replacing the straight-stick ladder with a tower ladder. A tower ladder combines the best of both vehicles by having a large "basket" at the end of the main ladder, while maintaining a climbable ladder to access the basket. The basket allows operators and/or victims to ride down as opposed to climbing down to the ground.

HERE ARE A FEW ADDITIONAL FEATURES ON MUNDELEIN'S TOWER LADDER VEHICLE:

- A 2006 Pierce Tower Ladder
- Seating for 6 firefighters with equipment
- Equipped with 5000 psi of breathing air in the basket
- Ladder is 100' long and has the capability of flowing 2000 gallons per minute from the basket.
- Carries 300 gallons of water and has a 2000 gallon per minute pump
- 10KW generator and 10 high efficiency scene lights
- Powered by a Caterpillar C-13 and has 525 horsepower
- 47' long and weighs in at 80,000 lbs.
- Equipped with:
 - Ground ladders
 - Jaws of Life
 - A complete supply or confined space and vertical rescue equipment
 - Fire extinguishers
 - 600' of large diameter hose
 - Full complement of Firefighter Rescue Equipment

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Village of Mundelein Year In Review— 2013-2014 Key Accomplishments

The Village of Mundelein Mayor Steve Lentz, Board of Trustees, Village Administrator John Lobaito and the Village staff worked together over the past year to accomplish a number of projects, initiatives, and special events. All of the key accomplishments listed are part of the Village's broader Strategic Plan to build a better Mundelein for residents, business owners, and visitors.

"The end of the year provides the perfect opportunity to reflect on our accomplishments, of which there are many, and look forward to the coming year to refocus our efforts on our new goals yet to be realized. I am proud of everything the Village of Mundelein has accomplished over the past year and I applaud the Village Board of Trustees for their vision and leadership," said Mayor Steve Lentz.

Village Administrator, John Lobaito concurs. "We've had a very productive year and I am proud of the entire Village staff for their commitment and hard work. Everyone on the team understands our vision and strategic direction, so we're all moving toward the same goal. There's a great deal of excitement with the opening of the new Village Hall, and that's just one aspect of our broader vision for a revitalized Village of Mundelein," Lobaito said.

Here are several of the Village of Mundelein's key accomplishments:

Community Development

- Completed Sales Tax Sharing Term Sheet with Medline.
 - 50% of the Local Share of taxes generated by Medline retail sales.
 - 20-year term on agreement.
- Completed Economic Incentive Agreement Amendment with Mundelein Crossing.
 - T.J. Maxx & More store improvements.
 - Not to exceed \$1 M.
- Completed Development Agreement with Orchard Meadows.
 - 69 single family homes by K. Hovnanian Homes.
 - Construction to begin in Spring 2015.
- Completed Fifth Amendment to Redevelopment Agreement with Cardinal Square -65 for-lease residential units.
 - Second of nine proposed for Cardinal Square Subdivision.
 - Expected to be completed 2015.
- Executed Agreement with Affordable Housing Corporation for Residential Rehabilitation Program.
- Hickory Woods Development completed by Ryland Homes.
 - Distressed subdivision.
 - Public Improvements completed.
 - Units all sold, subdivision completed.
- Initiated \$50,000 Business Grant program.
 - \$5,000 program for Sign upgrades.
 - Enhancement program for the downtown.
- Provided grant funding for redevelopment of KFC property by Luke's.
 - Approximately \$7,000 for outside improvements including a patio.
 - Prior to Luke's, property had been vacant since 2005.
- Mundelein Community Bank launched new construction project
 - 1,800 square foot satellite branch in Downtown Mundelein.
 - Expected completion December 2015.
- Economic Development Commission Hosts Business Appreciation Breakfast—100 Attendees.
- Economic Development Commission sponsored Commercial Brokers Meeting—50 attendees.



Public Safety

- Fire Department responded to a total of 2,954 incidents (1,578 patient transports, 22 DOAs, 25 check for injuries, 276 refusal of transport, and a variety of fire-related calls and calls for service)
- Participated in the annual crisis planning sessions with Districts 75, 76, and 120.
- Conducted a full-scale crisis response drill at Fairhaven School for surrounding police departments and Mundelein Fire and Public Works departments.
- Named 56th Safest City in America by Neighborhood Scout.
- Continued successful community programs including A-May-Zing Mundelein, Citizen Alumni, Citizen Police Academy, DARE, Explorer Post, Fishing Derby, Gang Resistance Education, Junior Police Academy, Police Chaplain Program, School Liaison Programs, Senior Police Academy, and Women's Self Defense.
- Revamped the National Night Out Program—2014 event had over 500 attendees.
- Held first Bike Rodeo since 2009. 250 residents attended. 5 bikes, 15 helmets and other bike accessories given away.
- Operation Stand Down—a Veteran's Assistance Program to collect coats and cold weather clothing to be distributed to Veterans and their families who are in need. Mundelein collected more than 300 coats. Overall collection: 197 veterans along with 127 dependents/family members received assistance.

- Continued partnership with Lake County Circuit Court Judge Daniel Shanes and area schools to recognize middle school students for academic and behavioral improvements. 19 students recognized:
 - 6—Fremont Middle School
 - 7—Carl Sandburg
 - 6—West Oak Middle School
- Holiday Help Program distributed over 75 turkeys and bags of groceries donated from local businesses and organizations to Mundelein families in need.
- Shop with a Cop—most successful year since inception. \$4,350 in donations enabling sixty-four children to participate.
- Spearheaded initiative on Opiate overdoses county wide. Initiated the first drug reversal program in Lake County. Hosted training for other Lake County agencies.
- Raised over \$32,000 for Special Olympics in 2014.
- Initiated a citizen watch (volunteer citizen patrol) program in Del Webb.
- Fire Department conducted 30 CPR Classes.
- The Adopt-a-Hydrant program was continued with several additions.

- The "Remember When" program was continued at both the Mundelein Senior Center and Del Webb providing fire safety and general home safety education to our "seasoned citizens."
- Provided fire extinguisher training to seniors at the Mundelein Senior Center.
- Provided fire extinguisher training to 100 employees of Medline Industries.
- Provided ASHA required emergency planning for several businesses including fire drills, extreme weather, and fire extinguisher training.
 - Fire Department Facebook page initiated and well received. Used to communicate department events and other fire safety topics.
 - The Deputy Fire Marshal hired in February to give day-to-day continuity to the Fire Prevention Bureau.
- Negotiated and purchased a used 2005 Pierce Ladder Tower.
- Received a new ambulance and put into service in 2013.



Communication/Marketing

- Launched Village-wide Branding Initiative.
- Launched new Village of Mundelein website.
- Coordinated design and production of Village-wide branding collaterals to include: Banners, Business Cards, Stationary Items, Apparel, Public Works Vehicles.
- Completed newsletter redesign-Quarterly and E-Newsletters.
- Cultivated relationships with area media and generated positive Village of Mundelein press coverage-20 stories/12 months.
- Produced community web video.
- Assisted with collaterals and marketing plan for the Police Statue Project.
- Hosted Mundelein's First Annual Mayor's Math Challenge.

- Produced Economic Development collaterals: Business Development Brochure, Business Incentive Brochure, Demographic Brochure.
- Produced Village of Mundelein business development banner display.
- Hosted grand opening of the new Village Hall.



Village of Mundelein Year In Review— 2013-2014 Key Accomplishments (cont.)

Technology

Administration:

- Transferred WAN to new Village Hall with no downtime or loss of service to any Village facility.
- Expanded technology added to new Village Hall including internal and external cameras, automatic door system, alarm system; building automation control system; audio-visual equipment added to Board Room and conference rooms; expanded server room; Wi-Fi network installed; installed two virtual servers allowing for the elimination of six servers.
- Upgraded Waste Water SCADA system and added wireless network connection.
- Developed Village mobile application to serve Apple and Android phones.
- Installed new phone system at Police Department.
- Upgraded Village Hall phone server to include new call manager and voicemail systems.

- Implemented tapeless back-up system at Village Hall.
- Transferred PubWorks and Firehouse Software moved to the Cloud.
- Switched Document Management System to Laserfiche.
- Reviewed Board Agenda Software Programs and currently in end stages of development—key directive from 2013 Strategic Planning Session.
- Transferred Police Department CAD to Lake County.

Police Department:

- Implemented new schedule/ payroll system to streamline the payroll process.
- Implemented License Plate Recognition system.
- Launched new Next Generation 911 / Radio Dispatching System.
- Completed and installed a new UPS/ battery backup unit.

- Installed Lake County Passage to monitor traffic real-time through Lake County's traffic cameras within Mundelein.

Public Works:

- Improved vehicle maintenance tracking by converting to 100% electronic recordkeeping for all equipment repairs.



Public Improvement Projects

- Completed construction of the Village Hall on-time and under budget.
- Retrofitted 70 street lights from mercury vapor to high pressure sodium thereby reducing energy usage by 5,250 watts.
- Created Police Statue Committee.
- Established Utility Box Art Committee.
- Formed Old Village Hall Study Committee.
- Constructed Village Hall Subdivision Infrastructure.
- Completed 2013 Road Program.
- Initiated 2014 Resurfacing (CIP B).
- Design/constructed Chicago Avenue Extension to the Metra parking lot.
- Completed Utility Facilities Driveway Resurfacing.
- Completed CDBG Sewer Rehabilitation (Fairhaven).
- Completed Loch Lomond Storm Sewer Outfall.
- Constructed Ambria Storm Sewer.



- Downtown Enhancement Program: Installed decorative fencing along Seavey at Seymour, reset brick pavers, replaced bench and garbage receptacles, and completed tree-well enhancements.



- Designed, purchased, and installed new decorative banners for downtown, Village Hall Subdivision, and Metra lot.
- Removed 408 ash trees as part of EAB Management Plan, replacing over 300 trees through spring and fall planting program.

- Installed new crosswalk beacon for Killarney Pass at Midlothian Road.

- Enhanced the appearance of the Metra lot through seal coating, post elimination, and pavement numbering system.

Cost Saving Measures

- Added mobile payment application for Metra Parking.
- Completed utility locating cross training for all Public Works Employees to reduce man-hour response times for locates.
- Enforcement of Administrative Towing Ordinance resulted in approximately \$142,500 in fines in 13/14 fiscal year and \$560,000 since inception. The Village uses these funds to help offset costs associated with processing various criminal offenses.
- Significant savings (approximately \$30,000) by considering other CAD and Records Management System vendors.
- Investigative Aide at Police Department—was able to eliminate a part-time records clerk position and reallocate the position to another division to alleviate overtime in Investigations.
- Appointment of two lateral hire officers which significantly reduces training costs.
- Refinanced debt saving \$479,000 in future debt service payments.
- Accepted over \$7,500 online payments annually for water/sewer bills. Reduced labor cost.
- Reduced Village future debt payments from \$28,000,000 to \$20,000,000 in the past four years.
- Augmented contractual snow plowing services program beyond Grand Dominion to Woodhaven, Lakeview, and Metra lot.
- Updated CDL Drug and Alcohol policy and obtained cost reduction through use of IRMA testing firm.
- Modified water distribution system pump operation times for peak efficiencies.
- Reduced unbilled water percentage for a second consecutive year to 2.5% exceeding IEPA standard of 8%.



Grants/Awards

- \$45,000 Federal grant for the “Saving Our Own” program—purchased props and conducted training of the Fire Department personnel and over 60 other firefighter/ paramedics in the Lake County Region on critical, life-saving techniques over the course of two months.
- \$80,000 CDBG grant.
- Illinois Policy Institute Sunshine Award for Transparency with a Rating of 82 points. Top 1% of all communities in Illinois.
- NICASA grant \$3,700 for liquor license and BASSET checks.
- \$3,300 grant from Illinois Liquor Control Commission for underage tobacco sales checks.
- \$1,000 grant from Boost Your Big Kid Campaign for child safety seat inspections.
- \$2,891.34 Bulletproof Vest Partnership Grant.
- \$3,065.58 Accreditation Grant from IRMA.
- \$500 Smart 911 Telecommunicator Award Winner (Vicki Dorjath) which was donated to Save-A-Pet Foundation.
- Explorer Post won third place out of 108 teams and over 2,000 participants at the National Explorer Conference.
- Received prestigious GFOA Award for Excellence in Financial Reporting.
- Teamed up with the Affordable Housing Corporation of Lake County (AHC) to create a revolving loan program to accelerate the acquisition of distressed properties for rehabilitation by AHC.
- Received Tree City USA designation for first time in Village history.
- Took Third Place in Regional Snow Plowing Competition.

Other

- Finalized eminent domain/request for quick-take authority with State Legislature.
- Began design on Butterfield Road sanitary sewer expansion and initiated land acquisition process with property owners.
- Created new Adopt-a-Roadway program for local roads with updated signage.
- Created new Commission Application Process.
- Created new position of Associate Planner.
- Administration reorganization - Reorganized Planning and Development. Separated from Administration by creating new department of Community Development.
 - Customer Service operations/ responsibilities removed from Building Department and incorporated into Administration.
- Mundelein Community Connection Partnerships:
 - Santa’s Cottage
 - Craft Beer Festival
 - Five Park-on-Park Cruise Nights
 - Farmers’ Markets
 - Mundelein Arts Festival
- Park District Partnerships:
 - Tree Lighting
 - Eight Summer Concerts
 - Mundelein Community Days
 - One World Festival (in conjunction with Library, HRC, and MCC)
- SWALCO Partnerships:
 - November HCW Collection
 - Electronics collection
- Police Department
 - Finalized a four-year contract extension with the Patrol Officer Union.
- Finance Department
 - Maintained the same property tax levy for the third year in a row.
- Public Works
 - Participated in Arbor Day celebration in conjunction with Washington School.

Take Note— Village Reminders—Notes—Accolades

Christmas Tree Collection Details

The Village's annual Christmas Tree Recycling Program will take place for two weeks: the week of December 29th and the week of January 5th. Groot Disposal will be collecting Christmas trees for recycling on your normal recycling collection day.

- Remove all decorations, tinsel and bags used to prevent needle droppings.
- Recycle only natural trees.

Trees that have not been properly prepared for recycling will be left for regularly weekly garbage collection.

Holiday Lights Recycling Program Underway

Have your holiday lights lost their twinkle? If so, the Village is partnering with Elgin Recycling, Inc., for a free holiday light recycling program that runs through January 31, 2015. Individuals and families interested in recycling their old holiday lighting can bring their items to one of the following locations between 8:30 a.m.-3:30 p.m., Monday-Friday.

Village Hall
300 Plaza Circle

Public Works Facility #1
440 East Crystal St.

Fire Station #1
1000 N. Midlothian Road

Fire Station #2
1300 S. Lake Street

Only the light strands themselves will be taken; bulbs do not have to be removed from the strands. However, light strands connected to wreaths, garlands, or other material cannot be taken. Residents dropping lights off at Village Hall are limited to two 25-foot strands or equivalent length.

If you have any questions or bulk drop-offs, please contact the Public Works and Engineering office at (847) 949-3270.

Public Works Community Survey

In an effort to ensure that Mundelein's Public Works and Engineering Department is providing the best possible service to residents, there is an online survey requesting feedback on items such as water/wastewater, street maintenance, snow removal, and storm water management. Please visit <http://www.mundelein.org/mundelein-il/post/seeking-resident-feedback> for more details.

Tips to Prepare Vehicles for Winter

With winter quickly approaching, it is always a good idea to prepare your vehicle for the conditions that accompany winter-like weather. The Mundelein Police Department recommends that prior to winter a car inspection should be conducted that includes:

- Check that the thread on your vehicle's tires are not excessively worn or simply change the tires to snow tires.
- Have belts and hoses checked to ensure that belts are not worn and fittings are tight.
- Replace worn wiper blades and fill the reservoir with fluid.
- Ensure that the battery is charged and that contacts are clean.
- Check the tire pressure. Cold weather can reduce tire pressure by 1 psi for every 10 degrees drop in temperature.
- Cold weather also makes tire rubber less pliable, which can cause air

leaks. Check your tire sidewalls for signs of damage or cracking.

- Ensure that the vehicle has a spare tire, that the spare tire is accessible, and that it is road worthy.
- Change to the proper cold-weather oil for your car.
- Change to a 50/50 mix of antifreeze and water in the radiator.

Because one never knows when our vehicle may break down, having an emergency kit is always a good thing to have in the car. A standard kit should include something like:

- Flares
- Jumper cables
- Tire gauge
- First-aid kit
- Flashlight
- Tool kit

For winter driving, some additions can include:

- A good blanket
- Boots and gloves
- Warm clothes
- Water and food (if taking a long trip)
- Ice scraper/snow brush.
- A collapsible shovel
- Windshield washer fluid
- A bag of sand, salt or kitty litter for emergency traction

Finally, be sure your cell phone is fully charged before leaving the house. Being able to call for assistance in an emergency is of utmost importance.

continued on page 12

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Take Note— Village Reminders–Notes–Accolades

Take Advantage of MPD's Vacation Watch Program

With the holidays fast approaching the Mundelein Police Department would like to remind residents of its Vacation Watch Program.

Here's how it works:

Place a simple call to the Mundelein Police Department's non-emergency number at 847-968-4600. The dispatchers will take some basic information from you then your address and dates you will be gone will be passed along to the patrol division. This information is shared at the daily roll call briefings and officers will be assigned to conduct periodic checks of the residence while you are out-of-town.

Along with notifying us of your absence, here are a few other safety measures you will want to follow.

- Notify a friend, relative or trusted neighbor that you'll be away and leave emergency phone numbers with them in case they need to reach you.
- Be sure all of your doors, windows and gates are locked when you leave.
- Manually lock your garage door from the inside and disengage your electronic device, this eliminates the possibility of thieves entering with garage door decoders.
- Be sure to stop your mail and your newspaper deliveries or have a friend, relative or trusted neighbor bring it in for you daily.
- Put a couple of indoor lights and your radio on a light timer - this gives the illusion someone is home.
- Arrange for someone to take care of your property while you're away. Keeping the driveway shoveled once the snow starts falling or even simply driving a

car in and out of the drive to give the appearance that a vehicle has been there recently.

Police Department Warns Residents about Phishing Scams

"Phishing" is the technique used by criminals to obtain personal, electronic information, such as log-ins and passwords for bank accounts, from unsuspecting persons. They send out an email that looks like it comes from your bank and asks you to respond immediately via email. The main goal of a phishing email is to get you to a site where you will provide your personal information.

You may receive the email at work or at home, however, the Mundelein Police Department wants to keep your personal information safe from Phishing.

Please follow these easy steps:

1. Does the email ask you to go to a website and verify personal information? Most if not all companies will not ask you to verify your personal information in response to an email.
2. What is the tone of the mail? Most phish emails convey a sense of urgency by threatening discontinued service or information loss if you don't take immediate action.
3. What is the quality of the email? Many phish emails have misspellings, bad grammar, or poor punctuation.
4. Are the links in the email valid? Deceptive links in phishing emails look like they are to a valid site, but deliver you to a fraudulent one. Many times you can see if the link is legitimate by just moving your mouse over the link.

5. Is the email personalized with your name and applicable account information? Many phish emails use generic salutations and generic information (e.g. "Dear Customer" or "Dear Account Holder") instead of your name.

6. What is the sender's email address? Many phish emails come from an email address not from the company represented in the email.

7. When in doubt, type it out. If you suspect an email to be phishing, don't click on any links in the email. Type the valid address directly into your web browser

Toys for Tots Drop Off Locations

The Mundelein Police Department, Mundelein Fire Department and the Village of Mundelein are all Toys-for-Tots drop-off sites for unwrapped new toys. Toys can be dropped off in the main lobbies through December 19, 2014.

Snow Fall Reminder

A brief reminder as the Village heads into the winter season—Please remember that when there is snowfall of 2" or greater that all vehicles must be removed from the streets to allow for snow removal operations. You may park your vehicles in the street for 30 minutes only while removing snow from your driveway. Also remember you cannot move snow from your property or the sidewalk in front of your house into the street.

Recycle First-Trash Last— Residents Encouraged to Participate in Village's Recycling Program



As a whole Mundelein does a good job recycling its residential waste. In the first quarter of 2014, collectively we recycled 662 tons of materials in the curbside collection program alone. This is the fifth largest volume of all Lake County communities behind Highland Park, Gurnee, Lake Forest and Deerfield. Let's try to surpass this amount!

Recycling useable materials is extremely important to the long-term welfare of our area. The County solid waste plan recommends recycling 60% of our residential waste. Please review the curbside recycling guidelines on the Green Practices page of the Mundelein website or at www.swalco.org.

Acceptable Items for Recycling:

Newspapers, magazines, catalogs, books, phonebooks, cardboard, scrap paper, paper cups, plastic containers #1 - #5, metal cans, aluminum foil, glass containers.

Items Not Accepted For Recycling:

Broken Glass, Air Conditioners, Dehumidifiers, Large Household Appliances, Lead Acid Batteries, Electric Fixtures, Fluorescent Light Bulbs, Liquid or Chemical Waste, and Packaging Materials.

Other Recycling Options:

Electronics: Recycle at Mundelein Public Works May – September or at electronic collection events around the County.

Plastic Bags:

Recycle at Jewel in Mundelein and other grocery stores around the area.

Shoes, clothing and textiles: Recycle at Mundelein Park District fitness center. Proceeds go to the Park District scholarship program.

Holiday Lights: Recycle at Village Buildings November – January.

Pharmaceutical and Medical Waste: Recycle at Mundelein Police Station.
Household Chemical Waste: SWALCO in Gurnee by appointment or at a collection event around the County.

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PHONE NUMBERS

(All area codes are 847 unless otherwise noted)

Village Hall	949-3200
Mayor Steve Lentz	949-3209
Village Administrator's Office	
John Lobaito	949-3225
Building Department	949-3283
Director Peter Schubkegel, Sr.	
Customer Service Office	949-3283
Finance Department	
Director Doug Haywood.....	949-3246
Water Billing	949-3245
Public Works/Engineering Department	
Director Adam Boeche	949-3270
Village Engineer Bill Emmerich	949-3220
Police Department	
Chief Eric Guenther	
Emergency	9-1-1
Non-Emergency & TTY	968-4600
Fire Department	
Chief Timothy Sashko	
Emergency	9-1-1
Non-Emergency	949-3260
Non-Emergency TTY	949-3262
Trustee Dawn Abernathy	393-7918
Trustee Holly Kim	984-0641
Trustee Robin Meier.....	949-5347
Trustee Raymond Semple	566-0835
Trustee Ed Sullivan.....	949-0172
Trustee Terri Voss.....	566-4002

Mundelein Insider is a publication of:
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Mayor	Steve Lentz
Village Clerk	Katy Timmerman
Trustees	Dawn Abernathy Holly Kim, Robin Meier Raymond Semple Ed Sullivan, Terri Voss
Village Administrator	John Lobaito
Assistant Administrator	Michael A. Flynn
Editor	Dawn Jenich

Snow Removal and Ice Control Reminders

Mundelein residents' safety and convenience is Public Works' number one priority. To better inform residents of important Public Works winter procedures, here are a few of the most commonly asked questions.

The plow left some snow at the end of my driveway. Can you send someone to come and plow it out?

There are THOUSANDS driveways in the Village. If we used all of our plows and spent just 60 seconds per driveway, it would take several days to clean driveways alone. One thing you can do to minimize the problem is to pile snow that has been shoveled from the driveway on the downstream side of the driveway. If the snow hits the pile, it will be moved onto the grass or sidewalk, not back into your driveway.

Is there a reason why you can't pile the snow on the medians or islands instead of putting it on sidewalks?

As we plow from curb to curb to provide for safe vehicular flow, it is often necessary to push snow onto the sidewalks in order to make room for later additional snowfall to be removed. We do not store the snow on medians or islands because that would create a recurring ice problem as the snow melted and froze again.

Can you tell me exactly when my street will be plowed?

Under ideal circumstances we can predict fairly accurately when we will have streets in various sections of the city plowed, but as weather conditions change, we often must alter our snow fighting operations in order to control drifting snow, ice, or other special problems.

My mailbox was damaged by a snow plow. What should I do?

Contact Public Works at 847-949-3270 to have the mailbox inspected. The Village will replace mailboxes damaged by a snow plow, but not mailboxes damaged by snow piling or windrow from the street being plowed. Public Works will replace damaged mailboxes with standard post and aluminum box construction. If you have a more decorative mailbox and do not want the standard installation, the Village will compensate you up to \$50 toward replacement.

Am I responsible for clearing the sidewalk in front of my property?

Yes; in order to ensure safe passage for all pedestrians, the Village requests that property owners clear the snow from the sidewalk abutting their property.

I have a heart condition. Can you plow my street first in case there is an emergency and an ambulance needs to get through?

If a medical emergency occurs, the Public Works, Police and Fire Departments work together to provide immediate emergency service to the patient.

What should I do about the fire hydrant in front of my house?

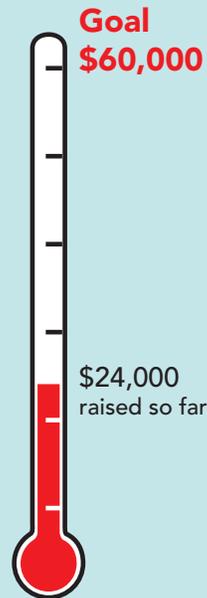
Fire hydrants are critical components of the Village infrastructure. Please keep the fire hydrant near your house free from snow by avoiding burying them by snow blower or private snow plows. Consider working with neighbors to take turns keeping the hydrant accessible.

Mundelein Police Statue Committee Expresses Gratitude for Support

The Mundelein Police Statue Committee would like to thank the following companies and residents for their donations to the Police Statue Fund over the past few months:

- Mundelein Ace Hardware, Richard & Deborah Laskowski, Jr.
- Luke's Restaurant, Mike Majestic
- Albert Kristan
- Bill's Pizza, Mary Ann Rouse
- Mundelein High School District 120, Dr. Anthony Kroll
- Part Street Café, Craig and Debi Belasco
- Dr. and Mrs. Richard Szatkiewicz
- Northfield Block, Craig Belasco
- Boston Plumbing, Inc., Dan and Mike Boston
- Diane Cinnick
- MacLean-Fogg, Barry MacLean
- Grand Dominion, Del Webb Community Association, Dawn Stangle
- Gary and Barbara Gatewood
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- Lucile Angel Nettles
- Marilyn Gilles
- Advantage Material Handling, Mike Maher and Scott Burkhalter
- Dorothy Ryan
- Chris Rudolph, CPA
- Sam and Jennifer Sesto
- Laurretta's Italian Bake Shop, Lori Jozwiak
- Jesse and Molly Ortega
- Terry and Keith Voss
- Myrna F. Wells and Jennifer M. Wells
- Visitors to the Farmer's Market, Park on Park, Mundelein Art Fair, One World Festival

Residents interested in donating to the Police Statue Fund are encouraged to make your checks payable to: Mundelein Police Statue Fund, Village of Mundelein 300 Plaza Circle, Mundelein, IL 60060.



New Sewer Back-Up Prevention Program Announced

In an effort to better serve our residents struggling with sanitary and/or sewer backups, the Village of Mundelein is pleased to announce a new Sewer Backup Prevention Program recently approved by the Village Board of Trustees. This program allows eligible homeowners the ability to receive a rebate for improvements they make to their homes to help prevent sanitary and storm sewer problems.

Under this new program, the installation of items such as back water valves, overhead sewers, battery back-up sump pump systems or other

related equipment and installations are eligible for up to a 50% rebate and a maximum of \$4,000.

Residents who are planning to install a battery back-up sump pump, or other items that will aid in preventing sewer back-ups, the Village encourages participation in this rebate program. The Village Board established this program with Mundelein residents in mind with the ultimate goal to help ease the financial burden associated with these types of home improvements.

Residents interested in taking advantage of the Sewer Back-up Prevention Program should contact the Building Department at 847-949-3283.

The Village of Mundelein takes great pride in being accessible and responsive to its residents. This new program reflects this commitment.

"We want to earn the reputation as being business friendly, so we are always evaluating our processes and looking for ways to improve how we operate," explains John Lobaito, Village Administrator.

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